Graphical user interface, text, application

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**Stealth Solutions, Inc.**

**Response**

**to**

**Electronic Legal Management Software Solution**

**Small Business Administration (SBA)-Office of Hearings and Appeals (OHA)**

**Request for Information RFQ1734862**

**December 4, 2024**

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| Submitted electronically to:  Larrissa Parker, Contract Specialist [Tasheka.parker@sba.gov](mailto:Tasheka.parker@sba.gov)  Sarah Clemmens, Contract Officer [sarah.clemmens@sba.gov](mailto:sarah.clemmens@sba.gov) | Submitted by:  Stealth Solutions, Inc. **SBA Certified 8(a) Program Participant SAM UEI: RCMZNAHAZ7D9 STARS III Contract: 47QTCB21D0018**  **GSA MAS Contract: 47QTCA22D0053** 46191 Westlake Dr. #112 Sterling, VA 20165 Rahul Sundrani Rahul.sundrani@stealth-us.com |

Table of Contents

[Introduction 1](#_Toc184197365)

[Capabilities Statement 1](#_Toc184197366)

[Conclusion 3](#_Toc184197367)

**Introduction**

Stealth Solutions Inc. (Stealth) is a certified 8(a) small business, headquartered in Sterling, Virginia, with a proven track record of delivering innovative IT solutions to Federal agencies since 2014. With expertise in cloud-based case management and legal document management solutions, Stealth specializes in implementing scalable, secure, and user-friendly platforms tailored to the unique needs of government entities.

Stealth leverages its deep experience in designing case management systems to provide seamless integration, advanced collaboration, workflow automation, and robust compliance features. As a trusted partner, we align our solutions with Federal regulatory standards, ensuring adherence to SOC 2 compliance, advanced data security protocols, and Section 508 accessibility requirements. Stealth’s skilled team is committed to empowering agencies like the U.S. Small Business Administration’s Office of Hearings and Appeals (OHA) to enhance operational efficiencies, centralize information, and mitigate risks in managing large case files.

**Capabilities Statement**

Stealth has extensive experience in delivering innovative IT solutions to Federal agencies. Our core expertise lies in cloud-based case management, and we specialize in implementing scalable, secure, and user-friendly platforms tailored to the unique needs of government agencies.

**Stealth’s Relevant Capabilities**

Stealth has a proven track record of delivering complex cloud-based solutions, particularly through the Salesforce platform. Our core capabilities align seamlessly with OHA’s requirements for a modern, efficient case management solution.

1. **Salesforce Implementation & Support Services**  
   Stealth has extensive experience in implementing Salesforce Cloud solutions, including Service Cloud, AppExchange product development, and case management systems. Our Salesforce-based solutions are designed to automate workflows, enhance data integrity, and streamline operations, which directly supports OHA’s objectives for modernized case management. We specialize in migrating legacy systems to Salesforce platforms, ensuring data security and compliance throughout the process.
2. **Cloud-Based Case Management Solutions**  
   With our experience in case management implementations, we provide end-to-end solutions that automate case tracking, document management, and workflow processes. We tailor these systems to meet the specific needs of government agencies, ensuring that they are both user-friendly and scalable. Our solutions integrate seamlessly with existing platforms, including Microsoft Office, and provide advanced search functionalities and customizable reporting tools.
3. **Data Migration and Security**  
   Stealth excels in managing complex data migration projects, ensuring that critical data is transferred securely and accurately to modern, cloud-based platforms. We maintain a strong focus on compliance with Federal security standards, including SOC 2, to safeguard sensitive data. Our migration services ensure that OHA’s legal files will be securely transitioned to the cloud without loss of data integrity.
4. **Advanced Reporting and Analytics**  
   Our solutions provide powerful analytics and reporting tools that allow users to generate custom reports, track case progress, and analyze data in real time. These capabilities are crucial for OHA’s goal of improving decision-making and operational efficiency. Stealth’s systems also offer comprehensive audit logs to track user actions and ensure accountability throughout the case management process.
5. **User Training and Support**  
   Stealth emphasizes a user-centric approach, ensuring that all users are fully trained and supported throughout the system’s lifecycle. Our training programs are tailored to both administrative users and end-users, ensuring a smooth transition and full adoption of the new system. We provide ongoing support through dedicated helpdesk services, ensuring that OHA’s staff receives timely assistance whenever needed.

**Relevant Past Performance**

1. **USAID Prosper Africa Tracker**

* **Contractor Name**: Stealth Solutions, Inc.
* **Role**: Prime
* **Contract Type**: T&M and FFP
* **Period of Performance**: January 2022 – January 2025
* **Description of Scope**: Stealth led the transition and modernization of the Prosper Africa CRM, a FedRAMP-certified Salesforce-based platform. Our responsibilities included system security, data migration, user training, and operational management. Achievements included obtaining Authority to Operate (ATO) and addressing system design issues to improve functionality.
* **Relevancy to OHA**: The Prosper Africa project closely aligns with OHA’s requirements, especially in the areas of cloud-based platform implementation, secure data migration, user adoption, and Salesforce case management solutions.

1. **USAID BHA Contract Hiring and Management Processing System (CHAMPS)**

* **Contractor Name**: Stealth Solutions, Inc.
* **Role**: Prime
* **Contract Type**: T&M
* **Period of Performance**: September 2023 – March 2026
* **Description of Scope**: Stealth is implementing the CHAMPS system on the Salesforce Government Cloud Plus to automate hiring processes for USAID. This includes system configuration, data migration, security compliance, and user training. The system provides centralized data governance, enhanced workflow automation, and real-time reporting.
* **Relevancy to OHA**: The CHAMPS project mirrors OHA’s needs for secure data management, workflow optimization, and real-time analytics. Stealth’s success in this project demonstrates our capability to deliver robust, scalable solutions for case management and operational efficiency.

# **Conclusion**

Stealth Solutions Inc. is a trusted partner with extensive expertise in delivering cloud-based case management solutions, particularly through Salesforce. Our proven track record in system implementation, data migration, and compliance ensures we can meet the SBA Office of Hearings and Appeals' needs for a secure, scalable, and user-friendly solution. With successful past performance on projects like USAID Prosper Africa Tracker and CHAMPS, Stealth is well-equipped to streamline OHA’s case management processes, improve efficiency, and ensure compliance with Federal standards. We are committed to delivering a seamless, efficient, and secure solution for OHA’s needs.

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